

# Joshua Tiller

## **Current up and coming professional Software Developer/Engineer and Computer Technician**

Maryville, TN 37804

[jatiller88@gmail.com](mailto:jatiller88@gmail.com)

+1 865 266 4549

## Professional Summary

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I am a Self-Taught Software Developer aspiring to become a full stack developer or a Software Engineer. Below are several skills achieved while moving my way forward in my skill building process with freecodecamp, codecademy, and self built passion and challenge projects.

- Java Programming
- HTML (web design, maintenance, reimplementation of website updates)
- database work
- data entry
- Python Programming
- code debugging/fixing
- CSS work and implementation
- Program Logic
- SQL
- Database concepts and structures
- JavaScript
- React

Link to my most recent professional contract for developing a full stack web site with javascript integration throughout:

<https://customcutmetalscorp.com>

Here are a couple more links to my professionally earned certifications for front end development etc.:

HTML & CSS (Responsive Web Design): <https://freecodecamp.org/certification/JoshTiller/responsive-web-design>

Javascript Algorithms and Data Structures: <https://freecodecamp.org/certification/JoshTiller/javascript-algorithms-and-data-structures-v8>

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **Computer Support Technician**

Lincoln Memorial University-Knoxville, TN

November 2024 to Present

- Support Students and Faculty with any potential system or hardware issues that arise with their LMU licensed products.
- Be a source for any technical questions for any potential problems that need to be solved.
- Have a technical level understanding of computer skills, concepts, and terms.

## **Front End Developer**

FreeCodeCamp-Maryville, TN

August 2024 to Present

I am currently receiving my course completion certifications with freecodecamp with html JS and css. Also with React and ReactJS. I am in my opinion a highly proficient software developer. I have already completed a professional based website for a start up here locally near me and I am about to start another project with a seasoned company in Knoxville TN for a custom website and mobile IOS and android application.

## **Maintenance Worker**

Yes! Communities-Maryville, TN

June 2024 to Present

Maintain property beauty and wellness of the managed communities. Be ready 24/7 for any resident in need of immediate assistance. Also be available and ready for the refurbishment of returned homes. This all includes plumbing, construction, electrical, some HVAC, and more. On top of that having major communication skills is huge.

## **Web Developer**

Custom Cut Metals-Harriman, TN

January 2024 to Present

(Visual link is [www.customcutmetalscorp.com](http://www.customcutmetalscorp.com)) I have completed the development of a website for custom cut metals(CCM) and launched it at the end of April 2024. With doing this I used html, JavaScript, CSS, and a bit of graphic design to complete. This is just the beginning of my potential.

## **Computer Technician/IT**

Self-Louisville, TN

April 2020 to Present

I am a self taught and certified computer technician and IT support expert. I have built, repaired, and maintained physical computers and their software including any of its surrounding necessities like internet, peripherals, etc. I also have always given up my services to wherever I work to assist with trouble shooting local issues such as network shut downs and equipment failed or malfunction and assisting with quickly resolving any issues that arise from that like sound decision making, replacement ordering, and money saving. I am more than qualified to be a computer technician/IT expert.

## **Fullfillment Associate**

Amazon Warehouse-Maryville, TN

November 2023 to April 2024

I am currently on the packing line packaging each customer's order with continual training throughout based upon the order's needs.

## **Licensed Insurance Agent**

American Health Marketplace-Remote

March 2023 to July 2023

This job is based on selling marketplace insurance to eligible clients. This job requires multiple state licenses including multiple carrier appointments. It is a very fun, coordinated, and inbound lead to sale oriented.

## **Inbound Fraud Specialist**

U.S. Bank-N/A

February 2022 to February 2023

In this position, a normal day goes as follows... first my main role is to answer inbound calls in regards to debit card fraud help, then once I discover the issue or the source of the issue I then begin a fraud claim on whatever the card member is telling me or I unlock the card members card depending on if they verify there is no fraud. Now I have just been promoted and I do assist with previously filed fraud and

dispute claims so I can decrease the transfer rate for the card member and make it a more enjoyable experience with Usbank

### **Sales Representative**

SelectQuote-Knoxville, TN

June 2021 to February 2022

It is a remote position where I make outbound and take inbound calls regarding leads about Medicare insurance needs and sales all around the United States while representing several different insurance carriers.

### **Sales Representative**

TruGreen-Alcoa, TN

February 2021 to May 2021

I make sales either door to door or by phone in the office about several different services Trugreen has to offer

### **Production Associate**

ICC International

December 2018 to September 2020

I operated several different machines and types of saws. I earned my forklift certification. Also loaded and unloaded trucks. In addition to all of this machinery, I continuously used hand tools through my production process.

## Education

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### **Professional training in Software development**

FreeCodeCamp

August 2022 to Present

### **High school diploma**

## Skills

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- Assembly
- Packaging
- Load & Unload
- Warehouse Experience
- Materials Handling
- Manufacturing
- Mechanical Knowledge
- Forklift
- Hand tools
- Lawn Care
- Delivery Driver Experience
- Mowing
- Landscape Maintenance
- Shipping & Receiving

- Sales (1 year)
- Customer service
- Social media management
- Order fulfillment
- Construction
- Telemarketing
- Outside Sales
- Door-to-Door Experience
- Pallet Jack
- Insurance Sales
- Cold Calling
- Inside Sales
- programming (Less than 1 year)
- Web design (Less than 1 year)
- Web development (Less than 1 year)
- remote work (3 years)
- Maintenance (2 years)
- HVAC (2 years)
- Plumbing (2 years)
- JavaScript
- CSS
- MySQL
- Java
- HTML5
- Git
- Windows
- Communication skills
- Software troubleshooting
- APIs
- React

## Certifications and Licenses

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### **AHIP insurance license**

June 2021 to Present

It is a license you are required to acquire in order to make calls regarding Medicare insurance.

### **Medicare health insurance license**

June 2021 to Present

It is another license you are required to acquire in order to sale/make calls regarding Medicare health insurance.

## **CompTIA A+**

## **CompTIA Network+**

## **CompTIA Security+**

## **Responsive web design**

September 2024 to Present

This is a cert I earned through free code camp that shows that I learned and am able to build and develop full stack responsive and accessibility driven websites with HTML and CSS.

Link to cert: <https://www.freecodecamp.org/certification/JoshTiller/responsive-web-design>

## **JavaScript Algorithms and Data Structures**

October 2024 to Present

Another FreeCodeCamp certification I earned by completing and passing all of my code project challenges via HTML, CSS, and mainly advanced Javascript integration and problem solving.

Link to cert: <https://www.freecodecamp.org/certification/JoshTiller/javascript-algorithms-and-data-structures-v8>

## **Assessments**

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### **Sales skills — Proficient**

April 2022

Influencing and negotiating with customers

Full results: [Proficient](#)

### **Workplace safety — Proficient**

January 2021

Using safe practices at work

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.